



## Ingenix HIPAA 5010 Solutions and Services for Government



**HIPAA 5010 standards are an opportunity for state and federal government agencies to improve current processes and reduce administrative costs.**

### Challenges

Government health and human services agencies know they need to lay considerable groundwork to effectively operate under the new Health Insurance Portability and Accountability Act (HIPAA) 5010 electronic transaction standard. But where to begin given its enormous scope and powerful implications?

The new standard significantly modifies its 4010A1 predecessor. It accommodates the massive, five-fold increase in ICD-10 code sets and touches everything from billing to reimbursement to administrative functions:

- Electronic data interchange (EDI)
- Claims adjudication
- Decision support
- Pay-for-performance support
- Practice management
- Utilization management
- Patient and provider satisfaction

The U.S. Department of Health and Human Services' implementation deadline of January 1, 2012 leaves little time to identify, design, test, and launch the new systems, processes, and protocols required for a smooth transition. All health care organizations—from government agencies, to the payers, hospitals, physicians, and vendors they work with—need to begin preparing for 5010 immediately. Ingenix's unmatched combination of public sector expertise, 5010-specific products and services can help streamline the process.

**Ingenix data, software services, and consulting help our customers solve the most important problems in health care. We partner with more than 250,000 clients across the industry and around the world, including:**

- **Federal and state agencies**
- **1,500+ insurance companies and health plans**
- **200,000+ physicians and health care providers**
- **3,500+ hospitals**
- **100+ Fortune 500 companies**
- **75+ pharmaceutical and biotechnology companies**

## Why Ingenix?

### EXPERTISE

Expertise matters, especially in an undertaking this big. We're established, tested, trusted, and just as important, experienced in public sector health care best practices. Ingenix has long been at the forefront of coding, transaction standards, and payment and reimbursement methodologies. That's why hundreds of organizations look to us for help in making sense of their transactions, codes, and claims data.

Our consulting team comprises accomplished talent and successful executives who know how to transform good ideas into tangible, practical solutions that make delivering essential health care more disciplined, more cost effective, and are more likely to produce improved outcomes.

### BREADTH

We service every facet of the health care industry and therefore have a wide strategic perspective. We understand how government, payers, and providers interplay and how they can work together to not only manage the HIPAA 5010 transition, but to prosper under it.

In addition, our team has public sector knowledge and expertise that extends far beyond electronic data interchange (EDI) transaction standards, and as a company, we have long delivered innovative products, services, and consulting to improve our clients' operations.

### FLEXIBILITY

Our expertise in transactions, technology, and federal regulations can help you minimize disruption to your everyday operations before, during, and after the transition. Our services are flexible and customizable to meet your needs from beginning to end—or at any point—of your transition. We'll help you understand which 5010 changes will improve operating effectiveness and should be heeded immediately and which can safely receive less attention.

## Targeted Migration Assistance

Our products and services can help you at any point of your transition from readiness assessments to transaction testing and certification to web-based training.

We can help you migrate systems and processes deliberately and cost-effectively, and leverage the new business processes to your advantage.

## Services

### PHASE I: 5010 BUSINESS READINESS ASSESSMENT

First, we'll work with your agency leaders, administrators, and other stakeholders to identify the systems and business practices that will require modification to accommodate the 5010 transition. We'll identify gaps between your systems' current 4010 capabilities and those necessary for HIPAA 5010, as well as the technical expertise required to close the gap. From there, we'll prioritize risks, create a testing and migration roadmap that aligns with the requirements of your organization and trading partners, and develop a training and communication plan. We know Medicaid and Medicare programs and can help you achieve successful compliance.

### PHASE II: PROGRAM IMPLEMENTATION

In this phase, we apply what we learned in Phase I by managing all the necessary technical shifts: enhancing rules and system administration, migrating required business rules, and creating custom 5010 data mapping and translation remediation. We then identify and define any new third-party system integration, test and re-test functionality, and make any additional changes necessary. Our expertise in Medicaid and Medicare data can help achieve a smooth transition.

### PHASE III: COMPLIANCE AND CONTROL PLAN

Finally, we help you design and develop an ongoing compliance control plan to keep you in step with complex, ever-changing state and federal regulations on health care. This may include compliance education services, periodic compliance reviews or audits, and assistance in writing policy and procedure manuals. We can help you and your providers maintain up-to-date compliance with 5010 and prepare for ICD-10.

## Ingenix 5010 Compliance Solutions

### INGENIX CLAREDI® CLASSIC

As the first comprehensive HIPAA testing solution, Ingenix Claredi Classic has been widely used by more than 3,500 health care organizations. This high-performance analysis engine led them through HIPAA 4010A1 testing and certification and is now ready to do the same for 5010 implementation. Get certified, and you know you can execute transactions that are not only compliant but serve the interests of you and your stakeholders.

### INGENIX FACILEDI

Ingenix Faciledi is flexible in-stream validation and routing system for all HIPAA X12 health care transactions. Used by payers, providers and vendors for the 4010 implementation and ongoing compliance, Faciledi is a proven system. It offers lower total cost of ownership, flexible deployment options, and minimal disruption to your production environment as you transition to 5010.



**For more information about 5010 and other Ingenix Learning courses, visit <http://ingenix.com/Education/IngenixLearning/>.**

## **Ingenix Learning and Development Services**

We offer training on HIPAA 5010 readiness through Ingenix Learning and Development Services, our comprehensive education and training organization. Most courses are web-based and self-paced, while others are led by instructors online. We can also bring training on-site. Courses are available on both functional and technical departments and can help you understand how the changes impact providers, business processes, and claims and related systems.

## **Get it right the first time, on time**

You need to know how HIPAA 5010 will impact your operations, both day to day and over the long term. You can go to a software company to figure out one piece. You can go to a consultant for another. You can go to an EDI specialist. You can look for experience. Or, you can go to Ingenix and have it all.

Our HIPAA 5010 transaction experts have long been recognized by the industry and continue to drive standards development and adoption. We know how to help you get test files into the 5010 format and conduct internal testing. We know how to help government agencies responsible for health care move forward with initial assessments and gap analysis planning. We know how to gauge and promote trading partners' 5010 readiness for a smoother transition and lower operating costs.

No matter how close or far you are to being 5010 ready, Ingenix offers the tools, services, and expertise to help you execute successful, compliant transactions on Day One.

**Ingenix | Information is the lifeblood of health care | [www.ingenix.com](http://www.ingenix.com)**

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